John Ryan Morris

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EDUCATION

Texas A&M University, Mays Business School

Master of Business Administration

College Station, Texas December 2025

The College of Charleston, School of Business

Bachelor of Science in International Business

Charleston, South Carolina May 2020

EXPERIENCE

Ridglea Country Club

Fort Worth, Texas

Outside Operations Manager

August 2021 – July 2024

- Managed team of up to ten individuals for day-to-day operations and ensured personalized exemplary service to membership of over 1200
- Designed strategies to execute eight to ten large-scale events consisting of between 100 and 300 attendants, valuing roughly \$25,000 per event for private outings
- Hosted two annual multi-day events which resulted in roughly \$200,000 in revenue per event
- Developed training program to hone customer service skills of 60 new employees, including proper language for position, process of completion of daily tasks, and information about specific regular clients
- Conducted interviews with and made hiring decisions for 30 new employees.
- Wrote, and edited 40-page employee instruction handbook, with detailed instructions, explanations, and diagrams of how to perform duties expected of all new employees

Shady Valley Country Club

Arlington, Texas

Outside Operations and Retail Supervisor

September 2020 – August 2021

- Oversaw teams of up to seven individuals to provide high level service to the 600-person membership on a daily basis
- Planned and executed two weekly events for members over 20 weeks during late spring and summer months with on average 30 attendants per tournament
- Created cohesive seasonal retail rotations of 12 weeks at a time and analyzed specific brand success in the retail space, worked with retail representatives from manufacturers to develop and review retail strategy
- Coordinated large scale week-long cleanup project of entire facilities after "Texas Freeze" of 2021, efforts prevented roughly \$250,000 in further damage to facilities if team had not been so proactive in project

LEADERSHIP & COMMUNITY INVOLVEMENT

Fort Worth Film Club/ Reel House Foundation

Fort Worth, Texas

Member Event Organizer

May 2022 – July 2024

- Exhibited public events and film screenings for the Fort Worth community, averaging 75-100 attendants per monthly event
- Involved in planning fundraising events for Reel House Foundation, organization with goal of getting marginalized youths interested in cinema as an art form

College of Charleston Anime Association

Charleston, South Carolina

President

August 2018 – May 2020

- Conducted weekly meetings for club members watching and discussing the art form
- Organized annual Anime and Pop Culture convention which included panels, contests, concerts, gaming tournaments, and over 750 attendants

SKILLS, ACTIVITIES & INTERESTS

Skills: Conflict Management, Professional Communication, Intercultural Management

<u>Activities:</u> Fort Worth Rugby Club, Fort Worth Film Club, Reel House Foundation, Dallas Sumo Club, Brazos Valley Sumo Club

<u>Interests:</u> Recreational sports, including rugby, golf, pickleball, and sumo. Film and television, especially international and independent cinema