

Ugonna Eziuku

832.677.4563 | Ugonna.Eziuku@tamu.edu | linkedin.com/in/ugonnaeziuku

EDUCATION

Texas A&M University, Mays Business School
Master of Business Administration

College Station, Texas
May 2027

University of Houston – Clear Lake
Bachelor of Science in Psychology

Houston, Texas
August 2013

EXPERIENCE

Nike (Consultant)

Director, Global ERM Lifecycle Management

Houston, Texas
August 2024 – May 2025

- Led modernization of enterprise HR processes within Workday to address outdated workflows, resulting in a global 15% increase in employee satisfaction.
- Oversaw implementation of Skills Cloud, Career, and Talent modules by enhancing visibility into workforce skills and skills definition to create role-based definitions, leading to a 20% decrease in delivery time.
- Established data governance/reporting frameworks with Tableau and Smartsheet to communicate to C-level leadership, creating organizational visibility for strategic decision-making, workforce planning, and performance.
- Integrated change management strategies globally to address compliance risks and workforce resistance, resulting in higher adoption rates and greater adaptability to future changes.
- Automated workflows within Service Now and Workday to support scale, transparency, and knowledge sharing, reducing processing time and fostering a culture of continuous improvement.

The Home Depot

Senior Manager, Strategic Operations & Portfolio Management Office (EPMO)

Houston, Texas
May 2018 – August 2024

- Managed \$900M portfolio and built Smartsheet executive dashboards to address fragmented performance data, resulting in real-time visibility that improved capital allocation for enterprise performance while providing leaders with a shared view of progress, fostering alignment and accountability.
- Curated workforce risk reviews and provided DEI analytics to drive talent strategy planning, succession planning, and framework design to support leadership development, leading to proactive mitigation of risk and employee confidence in career progression.
- Delivered KPI/ROI reporting to C-suite and scaled PMO infrastructure enterprise-wide, providing consistency to enable data-driven investment decisions and improved portfolio performance strategy.
- Developed consulting frameworks supporting a 5–10-year growth strategy, engaging stakeholders at all levels around a unified vision, fostering ownership of the long-term strategy.

CARE Healthcare Systems

Manager, Business Analytics

Houston, Texas
June 2015 – May 2018

- Directed ERM implementations across health system operations and compliance, resulting in reduced regulatory incidents, building trust between clinical and administrative teams, and constructed PBM (pharmacy benefit management) growth strategy modules to eliminate silos and inconsistent planning, enabling data-driven forecasting and new scalable service offerings.

LEADERSHIP & INVOLVEMENT

Comp-u-Dopt

Regional Advisory Board Member

Houston, Texas
January 2021 – Present

Hilltop International Christian Center

Senior Director of Technical Services

Houston, Texas
January 2015 – Present

SKILLS, ACTIVITIES & INTERESTS

Technical Skills: Power BI, Tableau, Smartsheet, Workday, SQL, Oracle, Java, Salesforce, Jira, SAP, Agile Methodologies, Scrum, SDLC, Change Management, Risk Analysis, Portfolio Management

Certifications & Training: PfMP®, PMP, PSM

Interests: Developing people leaders and Olympic Weightlifting.